



Training in Support of Respectful and Inclusive Workplaces

Foundations

Conflict Management

- 📖 Online Course:
 - 📄 [W016 The Many Approaches to Facing Workplace Conflict](#)
- 🎥 Videos:
 - 🔗 [ICMS: Improving the Workplace, One Conversation at a Time](#)
 - 🔗 [Generational Differences in the Workplace](#)
 - 🔗 [ICMS: Behind the Door](#)
 - 🔗 [Conflict Resolution Toddcast](#)

Diversity and Inclusion

- 📖 Online Courses:
 - 🔗 [P745 Employment Equity under the Employment Equity Act](#)
 - 📄 [W003 Bridging the Diversity Gap](#)
 - 📄 [W004 Your Role in Workplace Diversity](#)
 - 📄 [X166 Leading Diversity](#)

- 🎥 Videos:
 - 🔗 [Inclusion Starts With I](#)
 - 🔗 [The Right Honourable Justin Trudeau – Pink Shirt Day](#)
 - 🔗 [Celebrating the Diversity of the Public Service](#)

Gender-Based Analysis Plus (GBA+)

- 📖 Online Course:
 - 🔗 [B001 Introduction to GBA+ - Women and Gender Equality](#)
- 📖 Classroom Courses:
 - 🔗 [T731 GBA+: Applying Your Knowledge](#)
 - 🔗 [P004 CSPS Premium: GBA+ in the Federal Policy Cycle \(by nomination only\)](#)
- 🎥 Videos:
 - 🔗 [GBA+ with Dr. Tannenbaum Micro Learning Series](#)
 - 🔗 [A Conversation With the Clerk About GBA+](#)
 - 🔗 [Diversity is a Fact. Inclusion is a Choice. – A FEDTalk](#)
 - 🔗 [GBA+: A Message From the Honourable Maryam Monsef](#)
 - 🔗 [GBA+: A Fireside Chat with Gina Wilson](#)
 - 🔗 [Gender Equality Around the World: A Canadian Perspective](#)
 - 🔗 [Gender Budgeting and the Public Service](#)

Respect

- 🎥 Virtual Classroom Course:
 - 🔗 [W091 Fostering Respect and Inclusion in the Workplace: An Introduction \(coming soon\)](#)
- 🔗 Job Aid:
 - 🔗 [Civility and Respect at Work: Do's and Don'ts in Remote Work](#)

Unconscious Bias

- 📖 Online Courses:
 - 📄 [W005 Understanding Unconscious Bias](#)
 - 📄 [W006 Overcoming Your Own Unconscious Biases](#)
 - 📄 [W007 Overcoming Unconscious Bias in the Workplace](#)
- 📖 Classroom Course:
 - 🔗 [W090 Unpacking Unconscious Bias to Foster a Respectful, Diversified and Inclusive Workplace \(coming soon\)](#)
- 🎥 Virtual Classroom Course:
 - 🔗 [W095 Unpacking Unconscious Bias](#)

Accessibility

- 📖 Online Courses:
 - 🔗 [C345 Workplace Accommodation for Federal Public Service Employees](#)
 - 🔗 [H226 Fundamentals of Effective Disability Management \(coming soon\)](#)
 - 🔗 [W098 Making Your Services Accessible for People with Communication Disabilities \(coming soon\)](#)
- 📖 Classroom Course:
 - 🔗 [H227 Disability Management: Application and Cases \(coming soon\)](#)
- 🎥 Virtual Classroom Course:
 - 🔗 [H228 Disability Management: Application and Cases \(coming soon\)](#)
 - 🔗 [Disability Inclusion: Identifying and Eliminating Barriers \(coming soon\)](#)
- 🔗 Job Aid:
 - 🔗 [Planning Accessible Virtual Events](#)
- 🎥 Videos:
 - 🔗 [Disability Inclusion in the Public Service of Canada Series:

 - 🔗 \[An Introduction\]\(#\)
 - 🔗 \[Julio's Story\]\(#\)
 - 🔗 \[Hélène's Story\]\(#\)](#)
 - 🔗 [Spotlight on ACCESSibility Micro-Learning Series Events \(coming soon\):

 - 🔗 \[Built Environment\]\(#\)
 - 🔗 \[Information Technologies\]\(#\)
 - 🔗 \[Procurement\]\(#\)
 - 🔗 \[Communications\]\(#\)
 - 🔗 \[Programs and Services\]\(#\)](#)

Healthy Workplaces

Harassment and Violence Prevention

- 📖 Online Courses:
 - 🔗 [W101 Harassment and Violence Prevention for Employees \(coming soon\)](#)
 - 🔗 [W102 Harassment and Violence Prevention for Managers and Committees/Representatives \(coming soon\)](#)
 - 🔗 [W103 Harassment and Violence Prevention for Designated Recipients and Employers \(coming soon\)](#)

Occupational Health and Safety

- 📖 Online Courses:
 - 🔗 [A230 Security Awareness](#)
 - 🔗 [G110 Authority Delegation Training – Module 8: Protecting the Workplace](#)
 - 📄 [S002 Electrical Safety](#)
 - 📄 [S003 Emergency and Disaster Preparedness](#)
 - 📄 [S004 Fire Safety and Prevention](#)
 - 📄 [S008 Portable Fire Extinguishers](#)
 - 📄 [S009 Slips, Trips and Falls](#)
 - 📄 [S115 Workplace Hazardous Materials Information System \(WHMIS\)](#)
 - 🔗 [Z065 Canada Labour Code, part II: An Overview](#)

Systemic Racism and Racial Discrimination

- 📅 Events:
 - 🔗 [Anti-Black Racism Events Series](#)
- 🔗 Toolkit:
 - 🔗 [Tools, Training and Resources to Combat Racism & Discrimination in the Workplace](#)

LGBTQ2+ Inclusion

- 📖 Classroom Courses:
 - 🔗 [W080 Positive Space Initiative: LGBTQ2+ Awareness](#)
 - 🔗 [W081 Positive Space Initiative: Become an Ambassador for LGBTQ2+ Inclusion \(coming soon\)](#)
- 🎥 Virtual Classroom Courses:
 - 🔗 [W080 Positive Space Initiative: LGBTQ2+ Awareness, Virtual](#)
 - 🔗 [W081 Positive Space Initiative: Become an Ambassador for LGBTQ2+ Inclusion, Virtual \(coming soon\)](#)
- 🎥 Video:
 - 🔗 [Positive Space and the Public Service](#)

Mental Health

- 📖 Online Courses:
 - 🔗 [Z041 Mental Health: Awareness](#)
 - 🔗 [Z042 Mental Health: Health and Wellness Strategies](#)
 - 🔗 [Z043 Mental Health: Psychologically Healthy Workplaces](#)
 - 🔗 [Z067 Mental Health: Signs, Symptoms and Solutions](#)
 - 🔗 [Z087 Mental Health: Communication Strategies](#)
- 🔗 Job Aids:
 - 🔗 [Mental Health Job Aids for Managers on the 13 Psychosocial Factors](#)
- 🎥 Videos:
 - 🔗 [13 Psychosocial Factors Addressing Mental Health in the Workplace](#)
 - 🔗 [#GCMentalHealth: Supporting a Colleague](#)
 - 🔗 [#GCMentalHealth: Tips for Managers](#)
 - 🔗 [#GCMentalHealth: Sharing Our Stories, Inspiring Hope](#)
 - 🔗 [#GCMentalHealth: Managing Your Mental Health](#)
 - 🔗 [#GCMentalHealth: You Are Not Alone](#)
 - 🔗 [Mental Health and the Easing Of Covid-19 Restrictions In The Workplace series:

 - 🔗 \[Andrew Harkness\]\(#\)
 - 🔗 \[Esther Fleurimond\]\(#\)
 - 🔗 \[Marc Béland\]\(#\)
 - 🔗 \[Marie-Anik Gagné\]\(#\)
 - 🔗 \[Sophie Dubourg\]\(#\)](#)

Other Related Training

- 📖 Online Courses:
 - 🔗 [C255 Values and Ethics Foundations for Employees](#)
 - 🔗 [C355 Values and Ethics Foundations for Managers](#)
 - 🔗 [G406 Coaching for Excellence](#)
 - 📄 [W010 Leveraging Emotional Intelligence](#)
 - 📄 [W013 Staying Balanced in a Shifting World](#)
 - 📄 [W015 Taking Stock of your Work/Life Balance](#)
- 📖 Classroom Courses:
 - 🔗 [D101 Coaching for Effective Leadership](#)
 - 🔗 [P113 Leading Strategically](#)
- 🎥 Video:
 - 🔗 [Emotional Intelligence with Stéphanie Milot](#)

Stay tuned for upcoming courses and events by consulting the [School learning calendar](#). Please log in to the online learning platform [GCcampus](#) to watch the videos.

For any inquiries, please [email us](#).

Legend – Content Provider:

- 🔗 Canada School of Public Service
- 🔗 Canadian Centre for Occupational Health and Safety
- 📄 Skillsoft
- 🔗 Other Government Organization